Remote Link™

Benefits

‣ Maintain subscriber accounts

‣ Update panel firmware

‣ Change programming and user codes

‣ Silence alarms

‣ Arm or disarm a system

‣ Bypass zones

Features

‣ Remotely manage XTL Series, XT30/XT50, XR Series and Com Series

‣ Activate SecureCom™ cellular communication with optional module

‣ Customize remote connection options for network, dial-up and direct connection panel accounts

‣ Restrict operators to perform only certain functions

‣ Get immediate answers with help file and comprehensive user's guide

‣ Automatically trap panels for unattended uploading and downloading, flash updating panel software and retrieving events

‣ Easily retrieve events for review

‣ Display or print comprehensive system reports

‣ Sort and print user codes by name, code and number

PROGRAMMING

EASY TO USE
Remote Link installs in a few minutes. Select any of the menus by simply pressing a few keys on the keyboard or by clicking on the menu title. The windows provide you with the necessary information to quickly maintain subscriber accounts.

CHOICE OF CONNECTIONS
Connect to your alarm panel accounts through a data network, the Internet, a telephone line or directly from your computer.

PROGRAMMING AND CONTROL OPTIONS
You have the freedom to remotely program and control XR, XT and XTL panels using Remote Link. Additionally, you can program panels directly from a laptop or Windows tablet.

CUSTOMIZE FIELDS
Rename field titles and drop-down list items to customize program software.

OPERATOR CONFIGURATION
Customized levels of authority allow you to restrict each operator to access specific functions only. Operators must be logged in, providing a record of all changes made.

INDIVIDUAL USERS
Remote Link is designed and licensed specifically for use on a single workstation.

USER

MAINTAIN SUBSCRIBER ACCOUNTS
Using a set of program screens, Remote Link™ allows you to easily set up and maintain subscriber account files and connect with panels to download and upload information. Remote Link also allows you to print copies of account and operator activity.

FREE DOWNLOADS FOR DMP DEALERS
DMP dealers can download Remote Link and updates from Dealer Admin free of charge.

IMPORT/EXPORT ACCOUNT PROGRAMMING
Panel account information and programming can be easily shared between databases. When installing more than one panel, the technician can program the individual panels and then export the account information to individual files for each panel or a single file with the data for all installed panels. This panel data can later be imported into the monitoring center Remote Link computer.

REMOTE LINK TOOL BAR
Remote Link provides a customized toolbar to assist you when performing common tasks. The toolbar displays just below the menu bar. Simply place a button on the toolbar to quickly open the needed window without using the menu bar and drop-down menus.

REMOTE LINK HELP
Get detailed help immediately! When you have a question in Remote Link, press the F1 key to view the help file. The User's Guide also provides additional help and information.

EXPORT CAPABILITIES
Save reports in a variety of available file types. Open the reports in programs, such as Microsoft Excel, and integrate the data into other documents or archive them. Supported file types include:

- Text File (*.TXT)
- Comma Separated (*.CSV)
- HTML document (*.HTM)
- Excel spreadsheet (*.XLS)
- Rich Text Format (*.RTF)
- Windows Metafile (*.WMF)

HYPERLINK SUBSCRIBER INFORMATION
Hyperlink to files containing additional information about the site, allowing operators to give proper information to the authorities such as the site password and address.

EASY-TO-USE INTERFACE
When an alarm signal is received, the Alarm Monitoring Alarm List or the Command Center Alarm Grid displays automatically on top of any open windows and an alert tone sounds to identify the alarm. Operators may view the Alarm List or Alarm Grid at any time.

ALARM LIST DISPLAY
Depending on the monitor settings, each new signal displays on a violet background in the Alarm List. Once the alarm is acknowledged, the background color changes to represent the type of signal. For example, acknowledged fire alarms display on a red background.

By color-coding alarms, operators can determine the priority of the alarm signal at a glance. This ensures that operators acknowledge and respond to the most important signals before responding to non-emergency signals, such as a low AC signal.

USB PROX READER

Use the unique desktop unit with Remote Link to greatly reduce time spent entering proximity credentials manually. Simply press the Scan Card button and present the proximity device to the 1301N USB Prox Reader. The device quickly and automatically assigns a code to the selected user.

SIMPLE INSTALLATION

Power for the USB prox reader and communication to the PC is provided via a standard USB connection.

PROXIMITY DEVICE FORMATS

The USB prox reader is specifically designed for all DMP HID formats, making any proximity device that is compatible with DMP panels compatible with the USB prox reader.

MODULES

ADVANCED REPORTING MODULE

The Advanced Reporting Module allows you to create custom reports using real-time events from PC Log Reports or from a previously retrieved Panel Event Buffer.

Events may be filtered using different report categories, allowing you to create reports that suit your specific needs, including the following categories:

- ‣ Arming
- ‣ Disarming
- ‣ Area Late to Close
- ‣ Door Access Granted
- ‣ Door Access Denied
- ‣ System Monitors
- ‣ System Events

ALARM MONITORING

Add Alarm Monitoring to workstations where you want to monitor and print events for subscriber accounts. The modules allow you to monitor door access events at the site, providing a higher level of security by monitoring who comes and goes and when. You can send your subscribers reports of their openings and closings to keep for their records.

ACCOUNT GROUPS MODULE

The Account Groups module saves time when maintaining profiles, schedules, output schedules, holidays, users and user codes on grouped XR550DN and XR550DE panels. For convenience, associate the groups by location, business or other logical grouping.

Create profiles that define the authority for a user code, then simply select the appropriate user code for each user to specify their authority type/level.

Using Batch Programming, operators can maintain profiles, schedules, output schedules and holidays for multiple XR Series panels at once. With the Schedules feature, operators can assign auto arm/disarm of specified areas by hour and day.

SQL MODULE

The SQL Module allows larger corporate users to take advantage of redundant Microsoft SQL server installations they already have in place. This module allows an administrator to configure an ODBC connection to an existing Microsoft SQL server installation. The SQL Module then creates the database structure necessary to store all the panel programming information. The module also allows the administrator to export all existing panel programming information from the standard System Link DBISAM database and then import that information into the newly created Microsoft SQL database. The SQL Module comes with five seats/licenses. If more than five are required, additional SQL MODULE ADDs must be purchased, offering single licenses to add to your Remote Link and System Link programs.

REMOTE LINK

ADD-ONS

ADVANCED REPORTING MODULE
Provides specific advanced filtering for customer reports.

ALARM MONITORING MODULE
Allows monitoring center operators to easily acknowledge alarms and account information.

ACCOUNT GROUPS MODULE
Allow monitoring center operators to maintain profiles, schedules, output schedules, holidays and user codes on multiple XR550 Series panels at the same time.

USB PROX READER
Enroll credentials directly into Remote Link to save time.

SQL MODULE
Allows use of MS SQL database.

ACCESSORIES

399	Direct Programming Cable
1301N	Nano USB Prox Reader

SOFTWARE LICENSE LEVELS
Order the level to fit the number of accounts monitored. Call DMP Customer Service to upgrade to the next level.

- ‣ 10 accounts
- ‣ 50 accounts
- ‣ 100 accounts
- ‣ 500 accounts
- ‣ 1000 accounts
- ‣ 2500 accounts
- ‣ 5000 accounts

SPECIFICATIONS
Pentium Processor
800 x 600 or higher monitor resolution
One COM port if connecting to SCS-1R direct cable connection (two for pass-through)
One NIC Card if using Ethernet connection for alarm communications

OPERATING SYSTEM COMPATIBILITY
Windows 2000*
Windows ME
Windows XP*
Windows Vista/7*
Windows 10*
Windows 11*
*Requires administrative authority to install software.
Note: Cellular activation requires Windows 2000 operating system or later and Internet connection.

PANEL COMPATIBILITY

Remote Link All	XTL Series, XT30/XT50, XR Series & Com Series
Alarm Monitoring	XTL Series, XT30/XT50, XR Series & Com Series
Advanced Reporting	XTL Series, XT30/XT50, XR Series & Com Series
SQL Module	XTL Series, XT30/XT50, XR Series & Com Series
Account Groups Module	XR550 Series

OPERATION
For optimum performance, use Alarm Monitoring in applications that receive 500 signals or less per day and a database that contains 10,000 signals or less.