# System Link End-User Software

Description

This Quick Reference Guide is designed to help you perform common functions and tasks when using DMP System Link™ software. For further information about System Link, refer to the System Link User's Guide (LT-0570).

Log ON/OFF

Enter your Login ID and password to use System Link. The Login box appears when you open System Link and can also be accessed at **System > Log ON/OFF.**

The default User Name and Password is *new*.

Note: You must Login before using System Link.
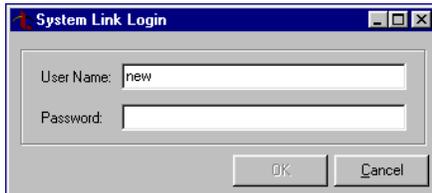
Connecting to a Panel

Connect to a panel to retrieve data from that panel and monitor its status. To connect, go to **File > Panel Information**. Select the panel that you want to connect to and click **OK**. Then go back to the

System Link menu bar and select **Panel > Connect**. Click the **Connect** button in the Connection Status window. You should now be connected.
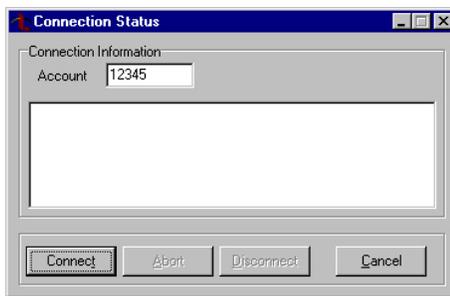
Note: You must be connected through System Link to save all changes.

Silencing Alarms

To silence a bell that is sounding because of an alarm, go to **Panel > System Status** and click on the **Alarm Silence** button. A box should appear displaying: "Alarm silenced successful."

Note: This does not prevent the report from going to the central station. It only silences the audible alarms on the premises.
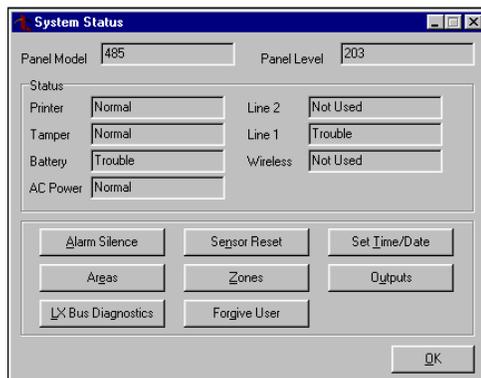
Resetting Sensors

To reset any sensors, such as smoke detectors that have tripped, go to **Panel > System Status** and click on the **Sensor Reset** button. A box should appear displaying: "Sensor reset successfully."

Note: You must reset all latching sensors so they are ready to detect another alarm.

Arming/Disarming an Area

To arm or disarm areas in System Link, go to **Panel > System Status** click on the **Areas** button. The Area Status box appears listing the Name, Current Status, and Desired Action of each area. Click the menu arrow under the Desired Action column. Select either Arm or Disarm and then click the **Arm/Disarm** button at the bottom of the Area Status box. A window notifies you when arming or disarming is successful.

Note: Some panels may be programmed to not allow areas to be disarmed from a remote location. If you desire to disarm your system remotely, contact your dealer for more information.

Changing User Codes

To change user codes go to **Program > User Codes**. You can change the code by selecting the user from the list on the left then enter a new code in the User Code field on the right. To add a new user, click **New** and enter the required information.

You can use the Admin Reader feature to scan a user proximity card or keyfob instead of manually typing the code. Press the **Scan Card** button when you are ready to enter the code and present the user proximity card to the Admin Reader. The code is automatically read and entered into the system as the new user code. See the Admin Reader USB User's Guide (LT-0619) for more information.

Changing Schedules

To change schedules on System Link go to **Program> Schedules**. You can select the schedule on the left and modify the shift, partition, area, and opening and closing times. To create a new schedule, click **New** and enter the required information.

System Link™ Menu Bar

MENU	MENU OPTIONS
FILE — Allows you to open, close, modify, and create new account files. You may also print account information, panel programming, and panel event reports.	**Panel Information**: select the panel you wish to open, modify the account information, create new accounts, and copy and delete account files.
	Close Panel: close the panel that is open.
	Import/Export: export or import existing account information and programming.
	Print: display on screen or print to a local printer account information, panel programming, panel event buffer, and activity log reports.
	Exit: quit the System Link™ program.
SYSTEM — Allows you to log on or off System Link, configure System Link software, and set up communication link with your alarm panels. You may authorize operators and access diagnostic information.	**Log On/Off**: enter your Login ID and your password to use System Link.
	Configure > System Link: change the receiver and program setup.
	Operator Configuration: configure System Link operators. You can assign different operators different levels of authority, add operators, and delete operators.
	Toolbar Configuration: configure the toolbar for the System Link windows you use the most, such as User Codes.
	Diagnostics: view the strings of data that the panel sends and receives from your System Link software.
PANEL — Allows you to connect and disconnect with your panel and retrieve data from the panel. You can also monitor system status and request panel events.	**Connect**: connect System Link to a panel. You must be connected to the panel to make any changes.
	Disconnect: disconnect System Link from a panel and automatically hang up the telephone line.
	Retrieve: upload panel Schedules, User Codes and Holiday Dates which overwrite and update the account database file.
	System Status: perform functions such as resetting sensors, silencing alarms, and arming or disarming your security system.
	Request Events: upload a copy of the panel event history.
	Hangup: manually hang up the telephone line. **Note**: While the panel is still responding to System Link, do not use **Hangup** to disconnect from a panel. Always use **Disconnect** to terminate the connection.
PROGRAM — Allows you to program Holiday Dates, Schedules, Profiles, and User Codes on DMP alarm panels that offer that function.	**Holiday Dates**: enter dates that are used by the Holiday Schedules to override daily schedules.
	Schedules: enter or update opening, closing, and output (relay) schedules.
	Profiles: define the authority of each user code in the system.
	User Codes: enter or make changes to user codes. **Note**: You must be connected to a panel through System Link™ to save changes; otherwise file information is read-only and changes are not saved.
HELP — Comprehensive Help file accessible from the main menu or by pressing the F1 key while any program dialog box is open.	**Help**: display the Help file that you can search to find answers to your questions about System Link™.
	About: view the System Link™ program version number and copyright information.
	Registration: register and activate your System Link program. System Link does not operate without the Serial Number. System Link runs for seven days without being activated. Contact DMP Customer Service to activate the program. After the seven-day grace period is over, if you do not activate the program, you can no longer use System Link.