# Video Verification
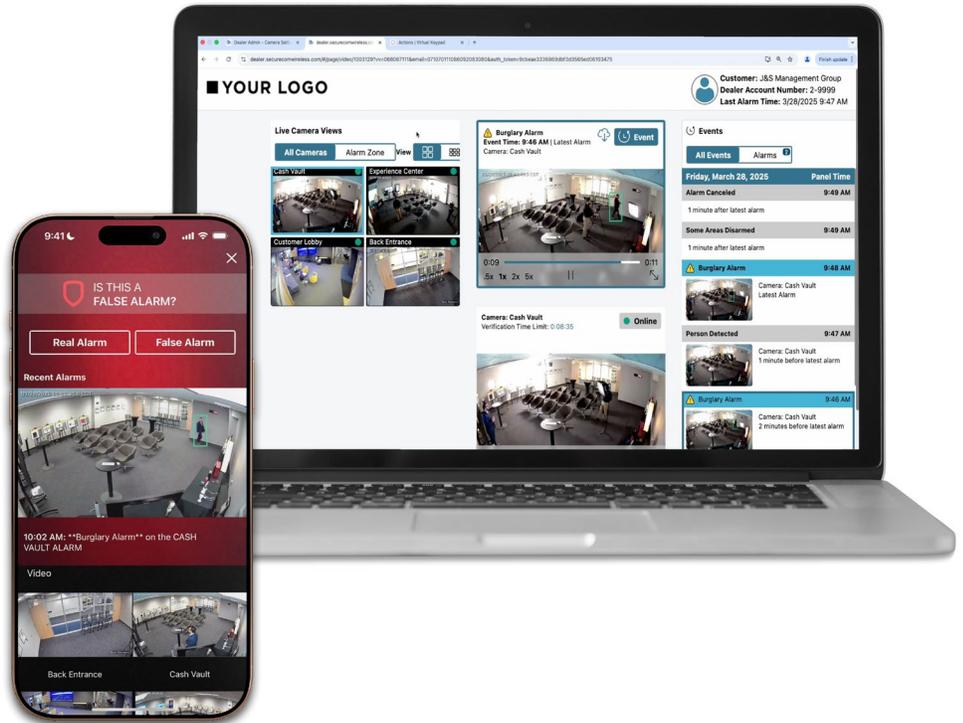


## Benefits

‣ Provide faster response by allowing first-hand visual information

‣ Drastically reduce false dispatches

‣ Pushes an alert to end users' mobile devices, including the ability to view live or recorded images

‣ Monitoring centers can be given access to cameras for assessment

‣ Enables the ability to determine the most appropriate response

## Features

‣ Accessed through the Virtual Keypad™ app, further enhancing its features and functionality

‣ Compatible with new and existing XTL, XT and XR Series™ panels with cellular and internet connections

‣ Interior and exterior camera options, including motion-sensing and pan/tilt models

‣ 2-Way Audio empowers operators to actively deter intruders and aid first responders

‣ Monitoring center video verification meets CS-V-01 Alarm Verification & Notifications Procedure Standards

## VIDEO IN AN INSTANT FOR END USERS

When there's an alarm, Virtual Keypad automatically displays a real-time camera view from the premises. The user can choose to view recorded video clips from all cameras onsite for the 10 minutes prior to the alarm or watch live video view from all the cameras. With this visual information, the user can confidently assess the situation and respond appropriately.

## FALSE ALARM VERIFICATION

For the end users, the alarm display on their Virtual Keypad presents the prompt "Is this a false alarm?" with the option to tap either "Real Alarm" or "False Alarm." Security and safety professionals in monitoring centers have both live and recorded video of the premises at their disposal, providing them with valuable information to help them determine the appropriate action. It's never been easier or faster to confirm an alarm and respond appropriately.

## MONITORING CENTER VIDEO VERIFICATION

While the system owner receives an alert during any alarm, the monitoring center can also be alerted and automatically gain access to the premises' video. Operators can view a live stream and recorded clips from cameras for up to 60 minutes after receiving an alarm. This technology is compatible with any automation software.

## FASTER RESPONSE

Studies show that 95% to 99% of all alarms in the United States are false. The Monitoring Association has developed AVS-01, a classification system to aid law enforcement in prioritizing alarm response. Under this protocol, verified video and 2-Way Audio can lead to higher AVS-01 classification levels. Events with higher AVS-01 levels are more likely to be prioritized, with escalated responses from law enforcement, putting them at the scene where they're needed even faster.

Employers add powerful protection for their employees as well as their premises and assets. This can be viewed as a real personal-security benefit in today's world of active violence.

## EASILY ADDED TO EXISTING PANELS

Virtual Keypad is compatible with new and existing XTL, XT and XR Series panels with cellular and internet connections. Add the Virtual Keypad App to ANY alarm panel with Contact ID for alarm reporting via Com Series communicators.

## MEETS ANSI STANDARD

Monitoring Center Video Verification meets the CS-V-01 Alarm Verification & Notifications Procedure Standards. This set of features provides a seamless integration between the intrusion alarm system, the monitoring center operator and the user.

## MONITOR REAL EVENTS IN REAL TIME

XV Gateways with AlarmVision turn your customers' IP cameras into intelligent motion detectors that trigger alarms in real time. Advanced analytics provide only the notifications you want — without having to replace existing cameras. XV Gateways also enable 2-Way Audio. Monitoring center operators can speak and listen through one or all supported audio devices at a customer's site. Pre-recorded audio clips can be broadcast by the operator or automatically.