

Secura™

Live. Protect. Connect.

SILENCING AN ALARM

When the alarm bell or siren is sounding, enter your user code or present your SecuraProx fob to your keypad.

IS THIS A FALSE ALARM? YES NO displays.

REAL ALARM

If a burglar alarm is valid, press **NO** to send a verification message to the Central Station. Your security system will remain armed

FALSE ALARM

If a valid alarm has not occurred, press **YES** to cancel the alarm and send an abort message to the Central Station. Your security system will be disarmed.

Note: For **Area Systems**, the false alarm question only displays if the entered User Code has the authority to disarm the area.

TABLE OF CONTENTS

Get to Know Your System	1
SecuraHub.....	1
SecuraTouch.....	1
SecuraSounder.....	1
SecuraSensor.....	1
SecuraRemote.....	1
SecuraProx Key.....	2
SecuraSmoke.....	2
SecuraLight.....	2
Z-Wave.....	2
SecureCom Video.....	2
SecuraMobile App.....	2
How to Use Your Keypad.....	3
System Status Icons.....	3
Weather.....	4
Secura Logo.....	4
Power/Armed LED.....	4
Proximity card Reader.....	5
Interactive Lock.....	5
Arming Your System	6
Arming.....	6
Instant Arming.....	6
Bypass Zones.....	7
Disarming Your System	8
When You're At Home.....	8
When You're Coming Home.....	8
How to Handle an Alarm.....	9
User Code Options	10
Adding a User Code.....	10
Deleting a User Code.....	11
Editing a User Code.....	11
Sending a User Code.....	11

Z-Wave Options	12
Adding a Z-Wave Device	12
Viewing Your Z-Wave Devices	12
Removing a Z-Wave Device	12
Transferring Z-Wave Device Information	13
Optimizing Z-Wave Device Communication	13
Using Favorites	14
Creating a Favorite.....	14
Editing a Favorite	15
Activating a Favorite	15
Working with Schedules.....	16
Adding a Permanent Schedule	16
Extending a Schedule	16
Adding a Schedule to a Favorite	17
Using the Carousel Menu.....	18
Panic.....	18
Chime	18
Reset	18
Favorites.....	18
Easy Exit	18
Options	19
Keypad	19
User Codes.....	19
Schedules	19
Events.....	19
Thermostats	19
Doors.....	19
Lights.....	19
User Menu Options.....	20
Sensor Reset.....	20
Favorites.....	20
Z-Wave Setup.....	20
Wi-Fi Setup.....	21
Bypass Zones.....	21
Zone Monitor	21

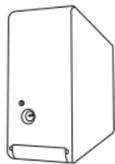
System Test	21
User Code	21
Schedules	21
Time	21
Display Events	22
Request Service.....	22

GET TO KNOW YOUR SYSTEM

This guide will introduce you to your home security system and teach you how to navigate through its basic, everyday operation.

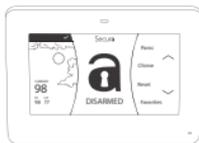
SecuraHub™

Your hub acts as your system's brains. It communicates with your keypad, as well as all the other system devices throughout your home.



SecuraTouch™

The SecuraTouch is a touchscreen controller that allows you to intuitively use your entire system. You can use your keypad to arm and disarm the system, add user codes, and verify alarms.

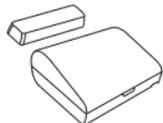


SecuraSounder™

The SecuraSounder emits sound notifications when your system goes into alarm.



SecuraSensor™ SecuraSensors are small wireless devices that detect motion inside your home or know when your doors or windows have been opened.



SecuraRemote™ The SecuraRemote is just like the remote to your car, but for your home. It provides an easy way to arm and disarm your system.



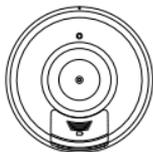
SecuraProx™ Key

The SecuraProx is an impact-resistant credential that fits on any standard key ring and allows for codeless arming and disarming when used with the reader built into your keypad.



SecuraSmoke™

Your SecuraSmoke detector is a wireless sensor with an integrated synchronized sounder. When installed in groups, when one sounds, they all sound.



SecuraLight™

The SecuraLight comes on when an alarm is triggered or activated by other system events, or by the app. It provides emergency indoor-path lighting even when the AC power is lost.



Z-Wave™

Z-Wave technology allows you to remotely control a variety of devices. There are Z-Wave options for lights, small appliances, garage door, thermostat, and locks.



SecureCom™ Video With SecureCom Video, you can add wireless cameras inside or outside your home and record clips or view live video at any time.

SecureCom
video

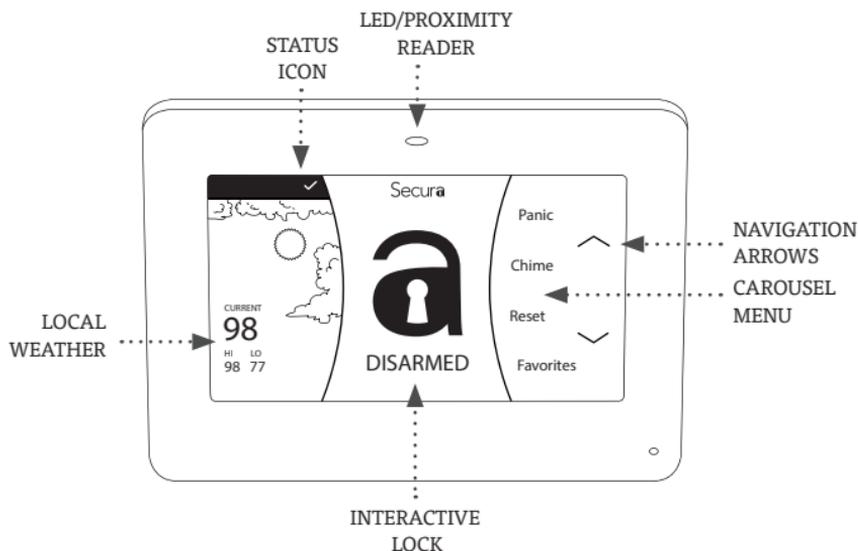
SecuraMobile™ App

The SecuraMobile app allows you to control and monitor your system on the go. The app is available for Apple® and Android phones.



It is important to note that your system may not include all of the equipment found in this guide.

UNDERSTANDING THE HOME SCREEN



This guide will help you learn to use your SecuraTouch keypad, your main interface when interacting with your system. During all normal operation, your keypad's home screen will display. Below are descriptions of each of the areas on your home screen.

SYSTEM STATUS ICONS

A system status icon is located at the top of your home screen. The following icons indicated the status of your system:



System Ready to Arm

No check mark indicates that the system is not ready to arm. A door or window may be open.



Attention List

When pressed, the attention list icon displays the type of event or trouble message your hub has recorded, along with the name and number of any affected zone.



Chime On

A tone will sound each time a door or window is opened. You can activate this feature in the Zone Monitor section of the user menu. See Zone Monitor.



AC Power Trouble

Your system's AC power supply is low or missing.



Battery Trouble

Your system's battery is low or missing.

WEATHER

Your system has been programmed to provide local weather information. Current weather conditions, as well as forecasted HI and LOW temperatures, are available on the home screen.

SECURA LOGO

Press the Secura logo at the top of the keypad to bring up your security provider's contact information.

POWER/ARMED LED

The LED at the top-center of the keypad indicates the keypad power status and armed status of the panel. Depending on the operation, the LED displays Red or Blue as listed in the table.

Color and Activity	Armed Status	Keypad Power Status
Blue Steady	Disarmed	AC Power OK, Battery OK
Blue Blinking	Disarmed	AC Power OK, Battery Fault
No Light	Disarmed	AC Power Fault, Battery OK
Red Steady	Armed	AC Power OK, Battery OK
Red/Blue Alternate	Armed	AC Power OK, Battery Fault
Red Blinking	Armed	AC Power Fault, Battery OK

PROXIMITY CARD READER

Your keypad provides a built-in proximity card reader located behind the Power/Armed LED for the ultimate in codeless arming/disarming.

INTERACTIVE LOCK

The interactive Lock allows arming and disarming from the home screen. Your system may be programmed as either an All/Perimeter system or as a Home/Sleep/Away system.

All/Perimeter



All

All arms both the perimeter and the interior of your home. Use this when you are leaving the house and no one will remain inside.



Perimeter

Perimeter arms just the perimeter of your home. Use this when you are staying home, but would like your exterior doors and windows to remain armed.

Home/Sleep/Away



Home

Home arms the perimeter of your home. Use this when you are staying home, but would like your exterior doors and windows to remain armed.



Sleep

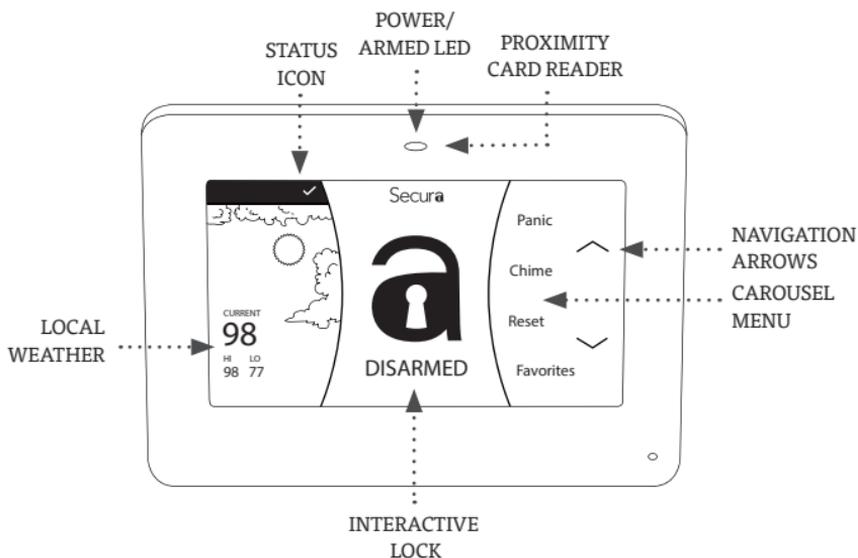
Sleep arms the perimeter and a portion of the interior. Bedrooms and nighttime parts of your home are left unarmed, allowing you to access parts of your home during the night. Other areas of the house that are not used at night are armed.



Away

Away arms the perimeter, interior, and bedrooms. Use this when you are leaving the house and no one will remain inside.

UNDERSTANDING THE KEYPAD SCREEN

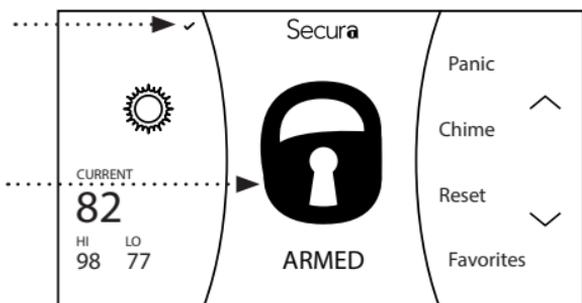


This guide will help you learn to use your SecuraTouch keypad, your main interface when interacting with your system. During all normal operation, your keypad's home screen will display. Below are descriptions of each of the areas on your home screen.

SYSTEM STATUS ICONS

A system status icon is located at the top of your home screen. The following icons indicated the status of your system:

ARMING YOUR SYSTEM



From your keypad's home screen, you can easily arm your system. Choose between arming or instant arming, depending on your needs.

ARMING

1. On the home screen, press the center of the lock icon and release. This displays the **ARMING** options screen.
2. Choose your arming type. The **Exit Timer** screen displays and begins counting down your programmed exit time.
Note: To cancel arming your system during Exit Timer count down, press **ENTER CODE TO CANCEL** and the keypad screen displays. You may now enter your **User Code** to discontinue arming. If any zones are faulted or bypassed, the system displays those zones.
See Bypass Zones.
3. The screen displays **SYSTEM ON** if at least one area in the system is armed, and **ALL SYSTEM ON** if all areas in the system are armed.
4. The screen then displays the exit time in seconds and counts down the remaining time: **EXIT: ##** (## = seconds remaining). When the entire system is armed, the keypad sounds the exit delay alert and when the delay expires, the zones are armed.

INSTANT ARMING

1. On the home screen, press and release the lock icon to open the **ARMING** options screen.

2. Press **INSTANT**.
3. Instant arming bypasses the exit timer and instantly arms the system.

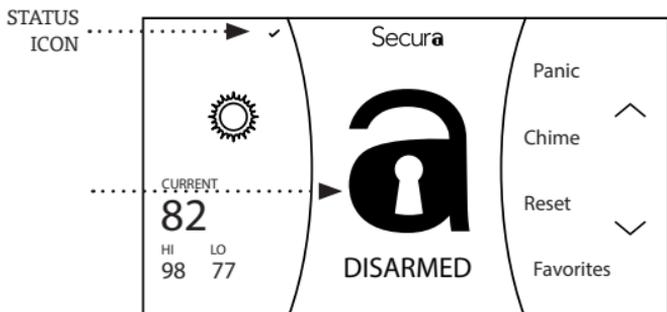
BYPASS ZONES

If a problem exists on any zones, the zone name and problem are shown followed by: **OK BYPASS STOP**.

1. Press **OK** to force arm the zone(s) before arming.
2. Press **BYPASS** to bypass the zone(s) before arming.
3. Press **STOP** to stop the system from arming. Correct the zone problem(s) and return to step 1.

Note: 24-hour zones cannot be bypassed.

DISARMING YOUR SYSTEM



You have two options for disarming your system. One is for when you're already home and are disarming your system from inside the house. The other is for when you're coming home and are disarming your system after entering the house.

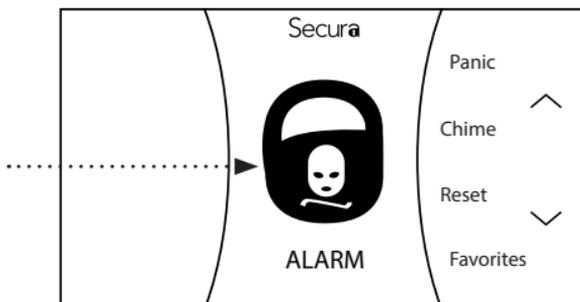
WHEN YOU'RE AT HOME

1. On the home screen, press and release the lock icon.
2. The screen displays **ENTER CODE:**. Enter your user code or present a SecuraProx fob to disarm the system.
3. You should see **ALL SYSTEM OFF** displayed in the upper right corner after the system disarms. The open lock indicates a disarmed status.

WHEN YOU'RE COMING HOME

1. During the prewarn tone, the screen displays **ENTER CODE:** and the zone entered through. Enter your user code or present a SecuraProx fob to disarm the system. Only those areas authorized for your user code will disarm.
2. Your system silences the tone as soon as the first user code digit is pressed. If a valid user code is not entered within 5 seconds or an invalid user code is entered, the prewarn tone begins sounding again.
3. You should see **ALL SYSTEM OFF** displayed in the upper right corner after the system disarms. The open lock indicates a disarmed status.

HOW TO HANDLE AN ALARM



When the alarm bell or siren is sounding, enter your user code or present your SecuraProx fob to your keypad. **IS THIS A FALSE ALARM? YES NO** displays.

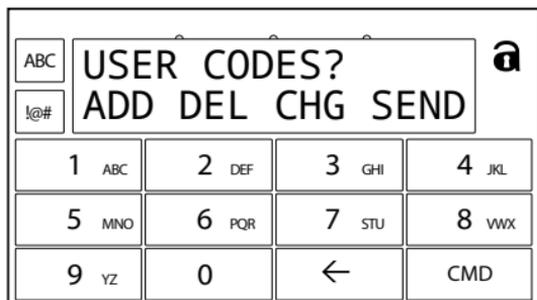
REAL ALARM

If the alarm is valid, press **NO** to send an alarm verify message to the Central Station. Your security system will remain armed.

FALSE ALARM

If a valid alarm has not occurred, press **YES** to cancel the alarm and send an abort message to the Central Station. Your security system will be disarmed.

USER CODE OPTIONS



User codes are four-digit codes needed to use several functions of the keypad, including the user menu and disarming the system. Every user on the system should be assigned a user code.

A User Code is made up of the following elements:

- ▶ **USER NUMBER:** Each user on your system is assigned a number (1–99). This number identifies them to the system and can be transmitted to the central station when they arm or disarm the system.
- ▶ **USER CODE:** Users also have a four-digit user code they enter into the keypad or app when disarming their system.
- ▶ **USER NAME:** Enter the name of the user.
- ▶ **AUTHORITY LEVEL:** Determines what User Menu options the user has access to. A user code can be set to master or standard.

ADDING A USER CODE

1. From the home screen, access **User Codes** from the carousel menu. Enter your user code and press **CMD**, then Press **ADD**.
2. Enter the new user number from 1–99, a four-digit user code, and the new user name. Press **CMD** to cycle through the system prompts.

3. Determine if the code is a master user code. If the user you are entering is a temporary user, then make the user a temporary user and assign a number of days for the code to be active (1-250 days).
4. Last, determine if the user is **ARM ONLY**. Select **YES** to restrict the user to arming only. Select **NO** to allow the user to arm the system and access standard level user menu options.

DELETING A USER CODE

1. From the home screen, access **User Codes** from the carousel menu. Enter your user code and press **CMD**, then Press **DEL**.
2. Enter the user code number to delete and press **CMD**. The system displays that the user code was deleted.

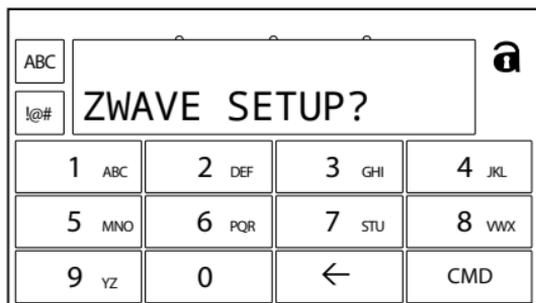
EDITING A USER CODE

1. From the home screen, access **User Codes** from the carousel menu. Enter your user code and press **CMD**, then Press **CHG**.
2. Enter the user code number that you want to edit and press **CMD**. Press **CMD** to cycle through the different parts of the user code. Press a select area to edit the user code.

SENDING A USER CODE

1. From the home screen, access **User Codes** from the carousel menu. Enter your user code and press **CMD**, then Press **SEND**.
2. The system sends user codes for user numbers 2-20 (master and standard) to compatible Z-Wave locks.
3. After the locks receive the user codes, enter a valid user code at the lock to lock the door or to unlock and disarm the system. What the user codes can do at Z-Wave locks is based on the user's authority level.

Z-WAVE OPTIONS



Z-Wave technology provides home automation. Using Z-Wave, you can control lights, locks, small appliances, and thermostats from your keypad, computer, or smartphone (with the SecuraMobile™ app). You can add up to 140 Z-Wave devices to your system.

ADDING A Z-WAVE DEVICE

1. Access the user menu and press **CMD** until **ZWAVE SETUP?** appears, and then press any select area.
2. Press **ADD**.
3. Press the Z-Wave button on the device you are adding and wait for your keypad to recognize it.

VIEWING YOUR Z-WAVE DEVICES

1. Access the user menu and press **CMD** until **ZWAVE SETUP?** appears, and then press any select area.
2. Press **LIST**.
3. All of your Z-Wave devices that are connected to your panel display on the screen. Press **CMD** to cycle through your devices, if needed.

REMOVING A Z-WAVE DEVICE

1. Access the user menu and press **CMD** until **ZWAVE SETUP?** appears, and then press any select area.
2. Press **REMOVE**.
3. Press the Z-Wave button on the device you are removing. Wait for your keypad to display that the device has been removed.

TRANSFERRING Z-WAVE DEVICE INFORMATION

Allows you to replace your Z-Wave information with the information from another system.

1. Access the user menu and press **CMD** until **ZWAVE SETUP?** appears, and then press any select area. Press **CMD** to cycle through the Z-Wave options and press **XFER**.
2. The system warns you that transferring Z-Wave device information deletes your existing devices from the panel, and then asks if you are sure you want to continue the transfer. If you want to proceed, press **YES**.
3. The system deletes your existing Z-Wave devices from your panel and searches for another system to import Z-Wave information from.

OPTIMIZING Z-WAVE DEVICE COMMUNICATION

Allows you to update the communication between all your Z-Wave devices and your system.

1. Access the user menu and press **CMD** until **ZWAVE SETUP?** appears, and then press any select area. Press **CMD** to cycle through the Z-Wave options and press **OPT**.
2. The system displays the names of your connected Z-Wave devices and updates the communication.
3. When the update is complete the system displays **OPTIMIZE SUCCESS**.

USING FAVORITES



Favorites allow you to quickly activate multiple Z-Wave devices at once. For example, you could set turning off your thermostat, turning off your lights, and locking your door together as a favorite to activate when leaving your house. You can add up to 25 Z-Wave devices to a favorite.

To work with favorites, access the **FAVORITES** option from your keypad. You can do this three different ways:

- From the home screen, press **Favorites** from the carousel menu, and then press the pencil icon in the bottom-right corner of the screen.
- Access the user menu, press **CMD** until **FAVORITES** appears, and then press any select area. This option is only used to activate or deactivate existing favorites. You cannot add or edit favorites using this option.
- Access the user menu, press **CMD** until **ZWAVE SETUP?** appears, and then press any select area. Then, press **CMD** to cycle through the Z-Wave options and press **FAV**.

CREATING A FAVORITE

1. Access the **FAVORITES** option on your keypad from the carousel menu or **ZWAVE SETUP?**.
2. Enter a new number for the favorite and press **CMD**. The screen displays that the favorite is unused.
3. Press **UNUSED**, enter a name for the favorite, and then press **CMD**. The screen displays your new favorite.

4. Press **ADD** to add your connected Z-Wave devices to the favorite. Follow any on-screen prompts that may appear when adding Z-Wave devices to the favorite.

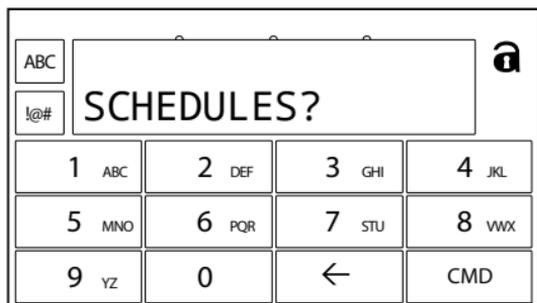
EDITING A FAVORITE

1. Access the **FAVORITES** option on your keypad from the carousel menu or **ZWAVE SETUP?**.
2. Enter the number of the favorite you want to edit and press **CMD**. The screen displays the favorite along with several options.
3. Press **EDIT**. The Z-Wave devices associated with the favorite appear. Press **CMD** to cycle through the devices. Press the device name to edit the device settings.
4. To remove a device from a favorite, return to the screen with the favorite's options, and then press **REMOVE**. Select the device you want to remove from the favorite. The system asks you if you want to remove the device. Press **YES**.

ACTIVATING A FAVORITE

1. Access the **FAVORITES** option on your keypad from the user menu or carousel menu.
Note: If you use the carousel menu option to activate a favorite, then do not press the pencil icon.
2. If you are using the user menu option, then enter the number of the favorite, and then press **CMD**. The screen displays that the favorite is activated.
3. If you are using the carousel menu option, then a list of your favorites appears on the screen. Press the desired favorite to activate it.

WORKING WITH SCHEDULES



Schedules allow you to program the times you want your system to arm or disarm each day of the week or schedule when you want your Z-wave devices to turn on and off.

ADDING A PERMANENT SCHEDULE

Permanent schedules are used for automatic arming and disarming and always occur at the same time until you change or delete them.

1. Access the user menu and press **CMD** until **SCHEDULES?** displays. Press any select area.
2. **SUN MON TUE WED** displays. Press **CMD** to display **THU FRI SAT**. Select a day of the week you would like to create a schedule for.
3. **OPENING TIME?** displays. Press **CMD** and enter the time you want the system disarmed. Use a 12 hour clock only (12:00 to 11:59) and select **AM** or **PM**.
4. **CLOSING TIME?** then displays. Press **CMD** and enter the time you want the system to arm.

EXTENDING A SCHEDULE

Allows you to extend today's programmed closing time schedule.

1. Access the user menu and press the **CMD** key until **SCHEDULES?** displays. Press any select key or area.
2. The keypad displays **PRM EXT OUT FAV**. Select **EXT**.
3. The keypad displays **- : AM PM**. Enter in the new time for the closing schedule to expire.

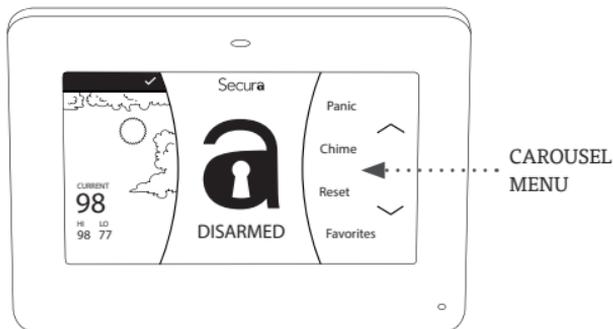
ADDING A SCHEDULE TO A FAVORITE

1. Access the user menu and press **CMD** until **SCHEDULES?** displays. Press any select area.
2. Press **FAV** and enter the number of the Z-Wave favorite you would like to give a schedule to and press **CMD**.
3. **SUN MON TUE WED** displays. Press **CMD** to display **THU FRI SAT**. Select a day of the week you would like to create a schedule for.
4. **Activate Time** displays. Press **CMD** and enter the time you want the Z-Wave Favorite to activate.
Note: Remember, Z-Wave Favorites are only activated, not turned on and off.

ADDING OUTPUT SCHEDULES

1. Access the user menu and press **CMD** until **SCHEDULES?** displays. Press any select area.
2. Press **OUT** and enter the number of the Output you would like to give a schedule to and press **CMD**.
3. At **SUN MON TUE WED**, press **CMD** to display **THU FRI SAT**. Select a day of the week you would like to create a schedule for.
4. **Activate Time** displays. Press **CMD** and enter the time you want the Output to activate.

USING THE CAROUSEL MENU



Use the navigation arrows or touch and drag to scroll through the carousel menu options. Below are brief descriptions of each option.

PANIC*

Select **POLICE**, **EMERGENCY**, or **FIRE** to send a panic report to the Emergency Monitoring Station.

CHIME

Select this option to turn Chime on and off. If active, when external doors and windows (with sensors installed) are opened, the keypad will sound an alert and display which door or window was opened.

RESET

Use this option to reset smoke detectors after a fire alarm.

FAVORITES*

Displays a list of your Z-Wave favorites. Select a Z-Wave favorite to activate it.

EASY EXIT

When your system is armed, select this option to allow you to exit through an exit door without triggering the alarm or needing to disarm and arm the system.

OPTIONS

Displays the Setting Options screen where you can adjust the screen brightness, tone, and volume.

KEYPAD

Displays a standard style and an alphanumeric style keypad. Use this option to access the system user menu.

USER CODES*

Allows you to add, edit, and delete user codes on your system. You will be required to enter your user code to access this feature.

SCHEDULES*

Allows you to add, edit, and delete schedules. You can also use this option to assign schedules to outputs and favorites, as well as auto-arming and auto-disarming features.

EVENTS*

This option allows you to view up to 200 past events that occurred on your system over the last 45 days.

THERMOSTATS*

Displays the Z-Wave thermostats screen, allowing you to select **ON** or **OFF**, **HEAT**, **COOL**, **FAN**, and adjust the temperature.

DOORS*

Displays the Z-Wave doors screen, allowing you to lock or unlock Z-Wave equipped doors. You can also open and close Z-Wave equipped Garage Doors.

LIGHTS*

Displays the Z-Wave lights screen, allowing you to turn **ON**, turn **OFF**, and **DIM** Z-Wave equipped lights.

*

Some options are only available on the Carousel Menu if they were enabled at installation. Pressing the blue mini lock that displays in the upper left corner of any of the Carousel Menu screens will return you to the home screen.

USER MENU OPTIONS

Many of your system options have been put into a user menu that you can access from your keypad. The options available are based on your authority level in the system.

To access your user menu follow these steps:

1. Select **Keypad** from the carousel menu and press **CMD** until **MENU? NO YES** displays.
2. Select **YES** and enter your user code. Then press **C+MD**.

SENSOR RESET

Use the sensor reset function to reset smoke detectors after a fire alarm.

FAVORITES

You can create groups of up to 25 Z-Wave devices per favorite. The 20 available favorites can only be activated, not turned on and off.

For example, turning the lights on, unlocking the front door, and adjusting the thermostat temperature down would be one favorite. Turning the lights off, locking the front door, and adjusting the thermostat temperature up would be a separate favorite.

Z-WAVE SETUP

Allows you to program Z-Wave devices into your system.

- ▶ **ADD:** Add up to 140 Z-Wave devices to your system.
- ▶ **LIST:** Displays a list of Z-Wave devices already added to your system.
- ▶ **REMOVE:** Remove a Z-Wave device from your system.
- ▶ **FAV:** Add, Edit, or Remove a Favorite.
- ▶ **XFER:** Transfer Z-Wave device information into your system from a separate system.
- ▶ **OPT:** Update communication with all Z-Wave devices programmed on your system.

WI-FI SETUP

Allows you to add, remove, or test Wi-Fi networks in your system.

- ▶ **WPS:** Automatically connect a Wi-Fi network (SSID) to your system.
- ▶ **LIST:** Display a list of Wi-Fi networks (SSIDs) in range of your system. The system will detect the security type in use and ask for the wireless key.
- ▶ **MANUAL:** Enter the Wi-Fi network name (SSID) you want your system to connect to. The system will detect the security type in use and ask for the wireless key.
- ▶ **TEST:** Verify the connection of your system to the Wi-Fi network.

BYPASS ZONES

Allows you to bypass a zone before arming the system.

ZONE MONITOR

If a zone is tripped when the system is disarmed and Zone Monitor is turned on, then the keypad sounds a chime tone and displays the zone name on the SecuraTouch keypad.

SYSTEM TEST

Use this feature to test the battery, alarm system, and Emergency Monitoring Station communication.

USER CODE

Allows you to add, edit, and delete user codes on your system. You will be required to enter your user code to access this feature.

SCHEDULES

Allows you to add, edit, and delete schedules. You can also use this option to assign schedules to outputs and favorites, as well as auto-arming and auto-disarming features.

TIME

Allows you to set or adjust the time and date shown on your keypad.

DISPLAY EVENTS

Allows you to view up to 200 past events that occurred on your system over the last 45 days.

REQUEST SERVICE

Allows you to send a message to your security provider requesting service on your system.

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