ENTRÉ
TRAINING SYLLABUS

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BASIC OPERATOR TRAINING FOR ENTRÉ

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AVAILABLE TO ANY ENTRÉ END USER

AVAILABLE ONLINE ONLY

Entré Basic Operator Training is provided for those seeking an interactive training to supplement training available through DMP's online video library. This training is a scheduled 2-hour instructor-led session covering:

‣ Credential management (Personnel, Badges, User Code Profiles)

‣ Panel management (interactions in the Hardware Tree, Schedules)

‣ Events

This training does not provide a certification and is first-come, first-served.

BASIC IMPLEMENTATION TRAINING FOR ENTRÉ

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AVAILABLE TO ANY ENTRÉ END USER

AVAILABLE ONLINE ONLY

Basic Implementation Training is provided for End Users responsible for the maintenance of the Entré software. This training is a scheduled 2-hour instructor-led session covering:

‣ Entré maintenance tasks, including the basics of recommended SQL maintenance as outlined in the Entré Server Maintenance guide

‣ Networking and Entré requirements and how to reconfigure the server.

This training does not provide a certification and is first-come, first-served.

TECHNICIAN CERTIFICATION FOR ENTRÉ LITE, BUSINESS, AND ENTERPRISE

AVAILABLE TO DMP DEALER TECHNICIANS

AVAILABLE ONLINE ONLY

DEALER & TECHNICIAN PREREQUISITES REQUIRED FOR ENROLLMENT*

ENTRÉ DEALER AGREEMENT REQUIRED*

* Agreement must be available for Certification Training. See Entré Certification Seated Training.

Our certification, previously offered through scheduled Zoom classes, is now available as a self-paced course in our Learning Management System (LMS) accessible anytime, on demand.

To help learning stick, eight short follow-up micro-learning nuggets will be assigned after course completion to reinforce key concepts and boost long-term retention.

Successful completion of this training requires a passing score on all exams and will provide a certification for the Dealer to purchase and receive DMP Technical Support for the Entré Lite, Business, and Enterprise software tiers.

The technician's certification must be renewed annually by successfully completing the DMP University online course and exam.

TECHNICIAN CERTIFICATION FOR ENTRÉ NOC

AVAILABLE TO ANY END USERS* & DMP DEALER TECHNICIANS

* When accompanied by a Dealer Technician

AVAILABLE ONLINE ONLY

DEALER & TECHNICIAN PREREQUISITES REQUIRED FOR ENROLLMENT*

* Including a previous or planned purchase of Entré NOC and a completed Pre-Installation Checklist

ENTRÉ DEALER AGREEMENT REQUIRED*

* Agreement must be available for Certification Training. See Entré Certification Seated Training.

This training is for Technicians and End Users responsible for the implementation and maintenance of Entré NOC. This is a comprehensive, 3-day, instructor-led training covering:

‣ Entré deployment (preparation and installation) - The training is tailored to the relevant End User's Entré NOC deployment and will be based on the details provided within the completed Entré NOC Pre-installation Checklist

‣ Entré maintenance

‣ Entré operation

Successful completion of this training requires a passing score on all exams and will provide a certification for the Dealer to purchase and receive DMP Technical Support for all tiers of the Entré software.

The technician's certification must be renewed annually by successfully completing a DMP University online exam and Dealers are required to maintain a minimum of two certified technicians to support Entré NOC.

Availability:

‣ Online using Zoom (4 technicians minimum)

ENTRÉ
ACCESS & SECURITY MANAGEMENT
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