Security Command™

YOUR LOGO

- Switch Account
- Search
- Location Groups 1
- Security Command D...
- Tools
- Team Members
- Settings
- Help

Location Groups Summary

Security Command Demo

Edit Delete

Mailing Address
2500 N Partnership Blv
Springfield MO
65803

Email
ckelley@dmp.com

Phone
-

Internal Account Number
-

Tags
-

Options
Monitoring Centers   Enabled

Location Groups Features
Digital Key Credentials   Disabled
Single-Sign-On   Disabled

Location +

Account	Location Name	Location Type	Version	Connection	
1-12345	Financial Center	XR550	243 (02/13/25)	EASYconnect	⋯
1-2938	Retail Store	XT75	241 (11/27/24)	EASYconnect	⋯

Showing 1 to 2 of 2

Virtual Keypad User +

Your cloud-based portal for managing intrusion, access control and video across your locations.
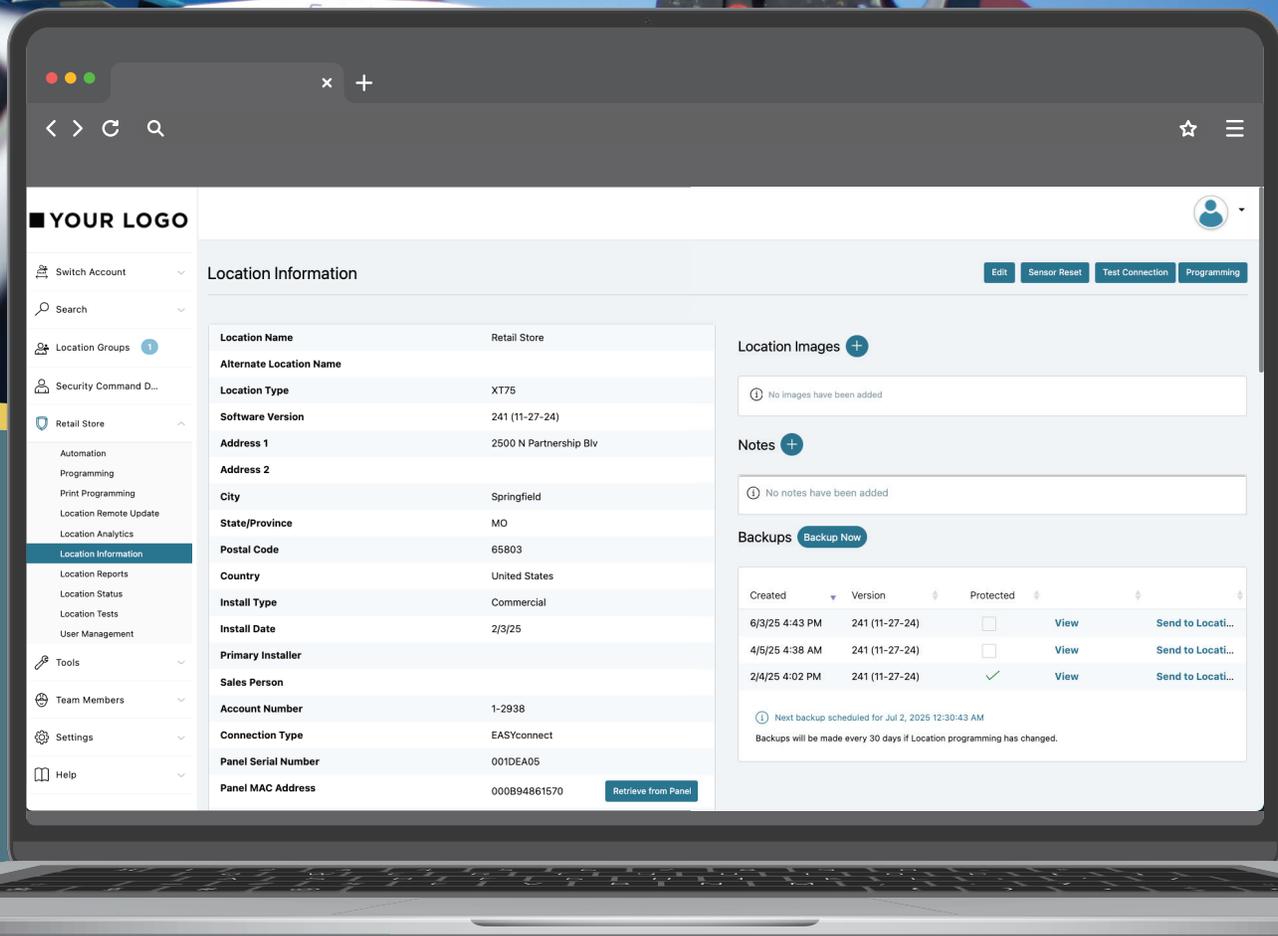
LOCATIONS
‣ Location List
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TOOLS
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SETTINGS

Security Command is a cloud-based administrative portal that allows you to manage your business and your locations.

LOCATIONS

Upon logging into your account, you can see your market at a glance with the Location Groups Dashboard.

LOCATION LIST
View your location groups, account number, location name, type, version and connection information. Use the search box to find specific information such as panel type, system, carrier, technology, status and other criteria.

LOCATION GROUPS SUMMARY
Clicking on a location's name brings up the Location Groups Summary page. On this page you can view your location's account information as well as add locations and app users.

INTEGRATOR GROUPS

You can group sites together to assign access for partnering integrators, indicating which locations each integrator will be able to service. This is a useful tool when working with multiple integrators. It can also be used to define which dealer processes invoices for each system.

TOTAL CONTROL

‣ Intuitive panel programming from anywhere for one or thousands of panels at once
‣ Troubleshoot and test from a browser or phone
‣ Manage users and permission levels for your team members across your enterprise
‣ Be in control of your data - whether you work with one integrator or multiple
‣ Gain powerful business insights with reports and analytics

TOOLS

SAVE TIME MANAGING HOLIDAY SCHEDULES

Gone are the days of managing holiday dates one system at a time. The Global Holiday Dates feature allows you to create holiday dates by type and then push them out to multiple systems you specify.

‣ Unlimited Global Holidays in Security Command
‣ 40 Holidays per Panel
‣ When a Global Holiday Date is Edited, All Panels with that Specific Date Will Automatically Update

ENTERPRISE OWNER

EAST COAST ALARMS

STORE

STORE

STORE

WEST COAST ALARMS

STORE

STORE

STORE

MIDWEST ALARMS

STORE

STORE

STORE

PROGRAMMING

Mass Programing
The Mass Programming Dashboard allows you to make the necessary changes, apply them to the desired locations and then send the changes to all selected locations. On the Mass Programming Dashboard, you can also check the status of your programming changes to see when they are complete.

Programming Templates
Programming templates allows you to standardize your programming across locations. A variety of templates can be made based on the needs of your locations or your market.

Pre-Programming
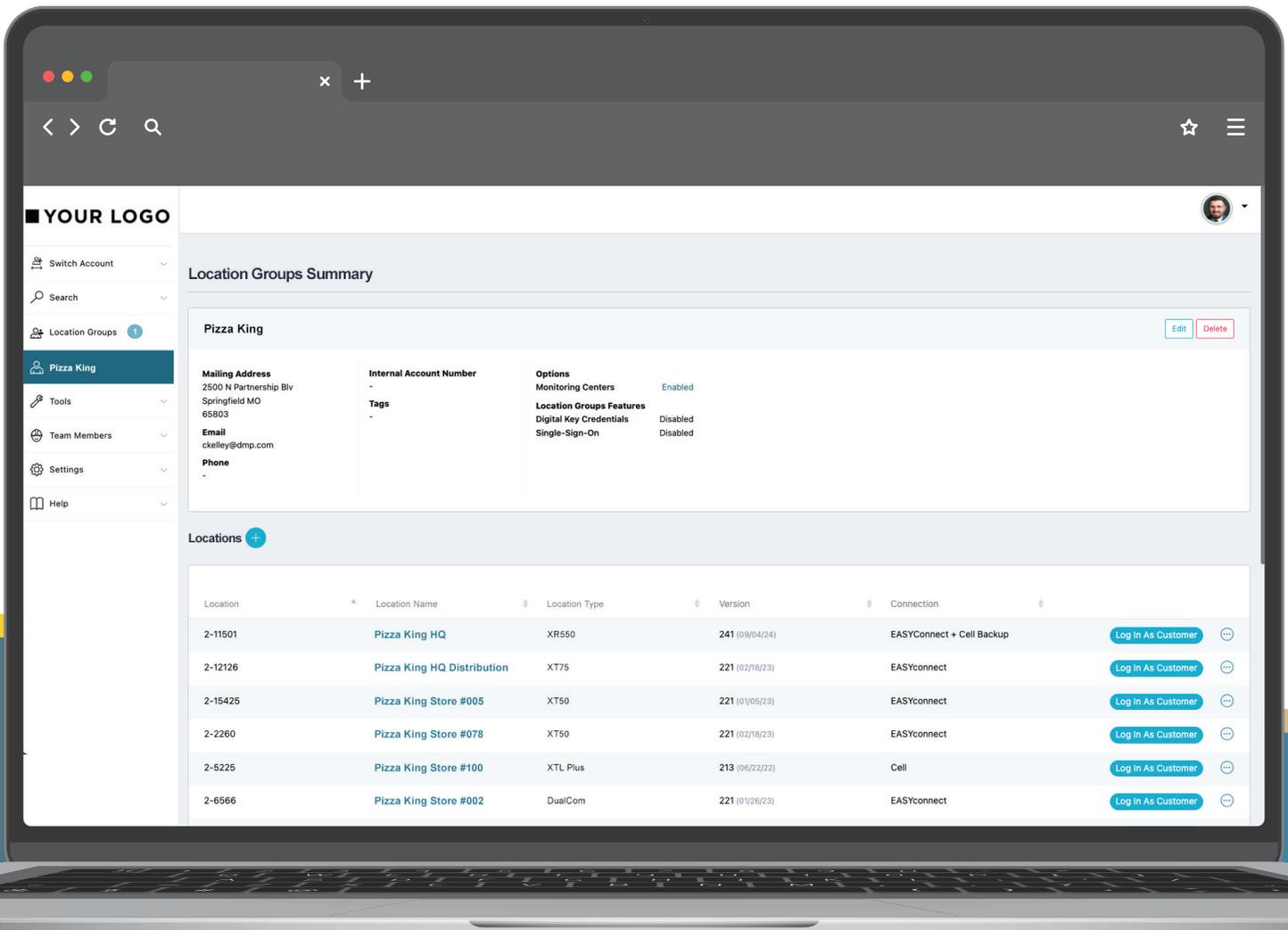Pre-programming is for staging locations in advance of installation. You can enter all programming aspects of the location including users, profiles and schedules to then be sent to the panel once the panel is connected.

Auto Programming
Auto Programming allows you to use a template or anything you've set up in pre-programming for that particular location. Once the location comes online, Security Command automatically programs the panel for you—eliminating the need for technicians to program locations while on-site.

Programming on Mobile
When using Security Command on a mobile device, several additional features are available. Barcodes for wireless serial numbers, SIM numbers and panel serial numbers can all be scanned in with your phone's camera.

Bypassed Zone Report

Back

Search...

Export Show/Hide Columns

Location Group	Location Type	Location Name	Message	Date of Event
Smith Stores	XR550	Smith Stores HQ	7:42 PM ATM Camera Person Bypassed by SWINGER BYPASS	Oct 21, 2024 2:42 PM
Smith Stores	XR550	Smith Stores HQ	7:47 PM ATM Camera Person Bypassed by SWINGER BYPASS	Oct 21, 2024 2:47 PM
Smith Stores	XR550	Smith Stores HQ	6:12 PM ATM Camera Person Bypassed by SWINGER BYPASS	Oct 22, 2024 1:12 PM
Smith Stores	XR550	Smith Stores HQ	10:35 AM ATM Camera Output Bypassed by DEFAULT USER	Oct 25, 2024 5:35 AM
Smith Stores	XR550	Smith Stores HQ	10:35 AM ATM Camera Person Bypassed by DEFAULT USER	Oct 25, 2024 5:35 AM
Smith Stores	XR550	Smith Stores HQ	10:44 AM ZONE 21 Bypassed by DEFAULT USER	Oct 27, 2024 5:44 AM
Smith Stores	XR550	Smith Stores HQ	10:52 AM WARNING Bypassed by SWINGER BYPASS	Oct 27, 2024 5:52 AM
Smith Stores	XR550	Smith Stores HQ	1:02 PM ZONE 21 Bypassed by DEFAULT USER	Oct 27, 2024 8:02 AM

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YOUR LOGO

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Reporting & Analytics

Quick Reports

📱 Virtual Keypad User
　All Virtual Keypad User

📄 Audit
　Virtual Keypad User
　Team Members
　Location
　All Activity

Cellular
　Location With Low Cell Signal

Location Groups
　All Location Groups & Location

Last Month's Installs By:
　Salesperson
　Installer
　Type

Location
　No App Use Last 30 Days
　Location Added Today
　All Cameras
　Cameras Not Online
　Cameras Online
　Location Without Apps Enabled
　Location With Arm Only App
　Auto Programming Errors
　Late to Open
　Early to Close
　Lockdown
　Bypassed Zone
　Fire Inspection Due

Metrics

| Location Groups 1 | Location 2 | Virtual Keypad User 1 | Last 9 months | Line |

New Location

New Location added per month, over the last 9 months

9/24 10/24 11/24 12/24 1/25 2/25 3/25 4/25 5/25 6/25

Custom Reports

Company Analytics

Company Analytics helps you track your business growth with detailed metrics including:

‣ An overview summary of location information for the current month and year or the totals for each item.

‣ Detailed information on Virtual Keypad™ app usage, number of locations installed and access control metrics.

‣ Data from both the current month and last month for quick comparison.

‣ Full reports can be emailed daily, weekly or monthly so you can share with team members who don't have a Security Command login.

BULK REMOTE UPDATE

Even if you have dozens or thousands of DMP panels that support remote updates, Bulk Remote Update lets you start the update process all at the same time. From the Bulk Remote Update page, you can select a single panel or multiple panels. This gives you the ability to control which panels are updated.

With a few clicks of the mouse, you can keep your systems up to date faster than ever before without leaving your office.

REMOTE UPDATE DASHBOARD

The Remote Update Dashboard gives you the status of location updates. For each location listed, you'll see who made the update, what version the location was operating on and updated to, as well as when the update was completed and the reason why if the update was unsuccessful.

MOBILE CREDENTIALS

You can purchase and deploy thousands of credentials instantly, nationwide. Rather than having to ship, mail or deliver physical credentials, Security Command lets you instantly assign and electronically transmit the desired number of mobile credentials to your teams and vendors. Two types of mobile credentials are available: Mobile Bluetooth or Digital Key.

The Mobile Bluetooth Credentials and Digital Key Credentials pages also allow you to manage how many credentials are activated and how many are left.

REPORTING & ANALYTICS

View analytics in a live dashboard that creates graphs and charts, allowing you to see your locations, app users and more. Use this valuable information for sales reports, marketing data, identifying coaching needs or whatever you need.

PERSONNEL

PERSONNEL LIST

View your staff, their authority level, email address, role and status. Reset your employee's password or delete the user. Search for a specific employee by various keywords in the search box.

CUSTOM ROLES

Assign roles to users, which removes their access to Security Command and restricts their access to your locations during scheduled times. While adding a safeguard for your database, this feature gives your employees the tools they need, only when they need it.

HELP

Have a question on how to accomplish a specific task in Security Command? Access immediate support with the Security Command Help files. Search by topic in the sidebar or by keyword in the search box.

The tools you need to manage security more strategically and proactively.

SETTINGS

View your app key and manage your contact information from the Company Settings page. Enable Video Verification for your locations. Upload your logos to be used on the Virtual Keypad app and browser.

MONITORING CENTER

From Security Command's Monitoring Center page, select your monitoring center to add an integration. This allows technicians to place locations on and off test through Security Command without a single call to your monitoring center. As a Security Command account holder, this integration is yours to take advantage of and can help you eliminate wasted time during installations and service calls. You also can give your locations the ability to place their system on and off test and update their emergency contact lists. While your locations may appreciate being able to manage their security whenever they need to, if you want to maintain management of those services, you have that flexibility.