

# VUE VIDEO DOORBELL QUICK START GUIDE

The VUE Video Doorbell is a Wi-Fi and PoE-enabled doorbell capable of recording and storing video clips. The doorbell is activated on Dealer Admin and video clips are recorded and stored on Virtual Keypad.



## Full Installation and Programming Guide

To view the full VUE Video Doorbell Installation and Programming Guide, scan or select this QR code.

### Step 1: Choose How to Power the Doorbell

Power the doorbell using one of the following options:

- ▶ Existing 8-24 VAC mechanical doorbell wiring
- ▶ 8-24 VAC wired transformer
- ▶ Power over Ethernet (PoE)

### Step 2: Connect the Doorbell to Power

1. Shut off the doorbell's power at the breaker, then remove the existing doorbell.
2. Mount the doorbell backplate to the wall.
3. If you are using the existing doorbell's wiring, connect the wiring to the AC terminals on the back of the doorbell. If you are using PoE, connect an Ethernet cable to the Ethernet port, then connect the other end of the Ethernet cable to a PoE switch or injector.



**Note:** If you are using AC power, the doorbell does not automatically enter Wi-Fi pairing mode when it powers on. Press the **RST** (reset) button for five seconds to put the doorbell in Wi-Fi pairing mode.

4. If you are using the existing doorbell's wiring and want to install the chime power kit, refer to *Step 3: Install Chime Power Kit* below. Otherwise, restore power to the breaker. The doorbell flashes blue when it's powered on.

### Step 3: Install Chime Power Kit (Only for Existing Mechanical Chime)

Use the chime power kit if the mechanical chime hums or makes a constant sound. If you are not using a mechanical chime, skip to *Step 4: Activate Doorbell on Dealer Admin*.

1. Ensure the breaker supplying power to the mechanical chime is turned off, then remove the chime cover.
2. Loosen the **TRANS** terminal, then connect the existing chime wire to one chime power kit wire using the included wire nut.
3. Loosen the **FRONT** terminal, then connect the existing chime wire to the other chime power kit wire using the included wire nut.
4. Attach the chime power kit's wire harnesses to the **TRANS** and **FRONT** terminals.
5. Insert the white wire connector into the chime power kit.
6. Mount the chime power kit inside the chime housing using the adhesive backing, then replace the cover.
7. Turn the breaker back on. The doorbell flashes blue when it's powered on.

### Step 4: Activate Doorbell On Dealer Admin

#### Enable Doorbell Features

1. Log in to Dealer Admin ([dealer.securecomwireless.com](https://dealer.securecomwireless.com)).
2. Go to **Customers** and select the **System Name** you want the doorbell to be associated with.
3. At the top of the screen, select **Edit**.
4. Scroll down to **Virtual Keypad (App & Website)** and ensure the **Standard** or **Virtual Keypad Access** plan is selected.
5. Scroll down to **Video**. At **VUE Video Doorbell**, select the checkbox to enable video doorbell features.
6. In the **Number of Doorbells** drop-down menu, select how many doorbells you want to add to the system. You can add up to 8 doorbells per system.
7. Select **Save** at the top or bottom of the screen.
8. Go to *Connect Doorbell to Wi-Fi* to connect the doorbell to Wi-Fi, or go to

## Connect Doorbell to Wi-Fi (AC Power)

1. Locate the **RST** button on the back of the doorbell, then use the straight end of the SIM ejector tool and press the **RST** button for five seconds. Refer to *Figure 3*. When the doorbell is ready to connect, the LED flashes red quickly and the doorbell plays the following message: "Please scan the Wi-Fi QR Code with the doorbell camera."



**Note:** Pressing the **RST** button for 15 seconds resets the doorbell to its factory default settings. Ensure you only press the **RST** button for five seconds to reset the network settings.

2. Log in to Dealer Admin ([dealer.securecomwireless.com](https://dealer.securecomwireless.com)).
3. Go to **Customers** and select the **System Name** the doorbell is associated with.
4. At **Video**, go to **Video Doorbells** and select **+ Doorbell**.
5. Select **Wi-Fi**, then enter the Wi-Fi network's **SSID** and **Passphrase**. Select **Next**. A QR code displays.
6. Hold the QR code 6-12 inches away from the front of the camera lens until the Wi-Fi is connected.
7. Enter the camera **MAC Address** or **UUID Number**, then select **Submit**.



**Note:** The **Mac Address** and **UUID Number** are printed on the box and on the back of the doorbell. The **MAC Address** can be scanned with a barcode scanner on a mobile device.

8. Wait for the doorbell to be added to the system in Dealer Admin. This may take several minutes. Once added, the doorbell displays in the doorbell settings page.
9. To configure doorbell settings and create detection regions, refer to [Dealer Admin Help: Setup VUE Video Doorbell](#) for more information. Virtual Keypad users can also configure doorbell settings and create detection regions if desired. For more information, go to [Virtual Keypad App Help: Use the VUE Video Doorbell](#) and [VirtualKeypad.com Help: Use VUE Video Doorbell](#).

## Connect Doorbell to Network (PoE)

1. Log in to Dealer Admin ([dealer.securecomwireless.com](https://dealer.securecomwireless.com)).
2. Go to **Customers** and select the **System Name** the doorbell is associated with.
3. At **Video**, go to **Video Doorbells** and select **+ Doorbell**.
4. Select **Hardwired** if you are using an Ethernet cord for network connection.
5. Enter the **Mac Address** or **UUID Number**, then select **Submit**.



**Note:** The **Mac Address** and **UUID Number** are printed on the box and on the back of the doorbell. The **MAC Address** can be scanned with a barcode scanner on a mobile device.

6. Wait for the doorbell to be added to the system in Dealer Admin. This may take several minutes. Once the doorbell is added, it displays in the doorbell settings page.

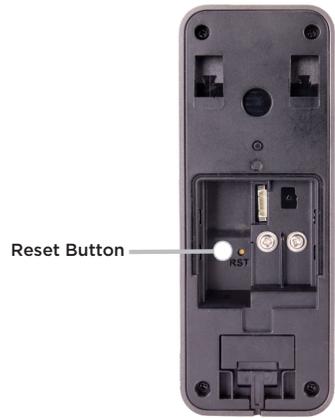


**Note:** If a firmware update is available, the doorbell automatically updates to the newest firmware during the activation process. This may take up to 15 minutes.

7. To configure doorbell settings and create detection regions, refer to [Dealer Admin Help: Setup VUE Video Doorbell](#) for more information. Virtual Keypad users can also configure doorbell settings and create detection regions if desired. For more information, go to [Virtual Keypad App Help: Use the VUE Video Doorbell](#) and [VirtualKeypad.com Help: Use VUE Video Doorbell](#).

## Step 5: Mount the Doorbell

Ensure the back tab is secured on the doorbell. Align the doorbell with the mounted backplate, then press down to secure the doorbell onto the backplate.



Press the RST button for 5 seconds to put the doorbell in Wi-Fi pairing mode. The doorbell does not automatically enter pairing mode when it powers on.



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