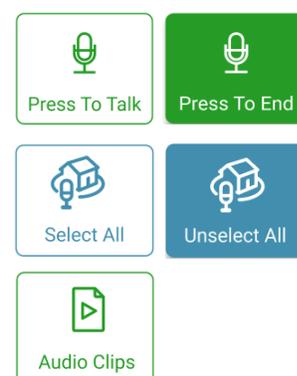# New Feature

Effective July 22, 2025, the Video Verification page made available to Monitoring Centers in the event of an alarm has been automatically updated to include the 2-Way Audio feature.

2-Way Audio

This update allows a Monitoring Center operator to trigger live 2-Way Audio from Monitoring Center Video Verification. If an ONVIF compliant IP-based audio device is installed and configured alongside one of the XV Gateway cameras, an operator can communicate to the area the audio devices are located in using live audio broadcast or pre-recorded audio messages. Additionally, inbound audio can be recieved from the site if the configured camera or speaker supports a microphone.

The buttons at the top of the Video Verification page include the following:

- **Press to Talk/Press to End —** When selected, this button allows you to talk directly through the speaker.
- **Select All/Unselect All —** When selected, this button allows the audio to transmit through all audio devices associated to the system. When deselected, **Press to Talk** and **Audio Clip** functions only broadcast through the camera currently being monitored.
- **Audio Clips —** When selected, a pop-up appears, displaying pre-recorded audio messages. Select **Play** to broadcast the message through one or all audio devices.

The pre-recorded audio messages are as follows:

- **Trespassing Warning —** "You are trespassing, please leave the area. This area is under video surveillance, and you have been recorded."
- **Loitering Warning —** "You are loitering in an unauthorized area. Please leave immediately or the police will be contacted."
- **Generic Instruction —** "Warning, you are under video surveillance. Please leave the area immediately."
- **Emergency Warning —** "Attention: please evacuate the area immediately."

More Information

To learn how to operate this feature, refer to the following documentation:

- [Dealer Admin Help: Add Devices to the XV Gateway](#)
- [Dealer Admin Help: Use 2-Way Audio](#)
- [XV Gateway with AlarmVision® Feature Update (TU-1458)](#)