Version 9.8.4 (11/21/25) Update

Entré Security & Access Management software has been updated to Version 9.8.4 (11/21/25).

LDAP Improvement

Entré now allows a single database query to retrieve everything needed for the LDAP Sync. If a connection failure occurs, Entré retries a number of times to reconnect. You can configure the number of seconds Entré retries in between each retry attempt. Once the LDAP Sync is complete, you are sent an automated email.

Login and Data Management

Previously, when a user logged out and logged back in to Entré, or a user logged in multiple times, device statuses in the Hardware modules incorrectly displayed. Now, device statuses are correctly managed and displayed.

Obtaining the New Software

Entré Security & Access Management software Version 9.8.4 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.8.4, please contact the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the Entré Installation, Setup, and Server Maintenance Guide (LT-2494).

For more information about Entré, visit the Entré Software page.