Version 254 Update

Updated Version 254 (11/18/25) firmware is now available for Com Series Universal Alarm Communicators.

Bypass Zone Messages

Previously, some Com Series communicators sent incorrectly formatted Bypass Zone messages, leading to events in Dealer Admin and Virtual Keypad appearing as Disarm All events. Now, all messages are accurate and events appear correctly in Dealer Admin and Virtual Keypad.

Obtaining the New Firmware

Com Series firmware updates are available, free of charge, on Dealer Admin (dealer.securecomwireless.com) or for download from DMP's Product Software Downloads.