

### Version 9.8.4 (12/8/25) Update

Entré Security & Access Management software has been updated to Version 9.8.4 (12/8/25).

#### LDAP Improvement

Entré now establishes a new LDAP connection for each fetch operation and closes it once the process is complete.

#### LDAP Email Notifications

Entré sends email notifications whenever an LDAP operation is paused, completed successfully, or fails.

### Obtaining the New Software

Entré Security & Access Management software Version 9.8.4 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.8.4, please contact the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.